

MEGAKHAN - Privacy Policy

Privacy Policy

Megakhan respects your privacy. This policy explains what personal data we collect, why we collect it and the choices you have.

Information we collect

- * Account details: name, email address, password (stored hashed) and language/currency preferences.
- * Order details: delivery address, phone number, items purchased, payment method and transaction references.
- * Vendor details: business information and KYC documents submitted for verification.
- * Usage data: pages visited, device and browser type, and security logs.

How we use it

- * To create your account, process orders, deliver items and issue gift cards.
- * To send order, payment, security and support emails and in-app notifications.
- * To prevent fraud, enforce our terms and comply with legal obligations.
- * To improve the marketplace and provide customer support.

Sharing

We share the details needed to fulfil an order with the vendor and delivery partners, and with payment providers to process payments. We do not sell your personal data.

Cookies

We use essential cookies to keep you signed in and remember preferences such as theme, language and currency.

Retention and security

We keep data only as long as needed for your account, legal and accounting requirements, and protect it with access controls and encryption in transit.

Your rights

You can view and update your profile in My Account, and ask us to correct or delete your data by contacting support.

Contact

Questions about this policy? Contact us through the Support page.